

SIT20316 Certificate II in Hospitality (Part A)		
One/Two Year Delivery – Year 11		
Core Elective	Unit Code	UOC Title
Commenced and Assessed in Part A Year 11		
C	SITXCCS003	Interact with customers
C	SITXCOM002	Show social and cultural sensitivity
C	SITXWHS001	Participate in safe work practices
E	SITXFSA001	Use hygienic practices for food safety
E	SITHCCC003	Prepare and present sandwiches
E	SIRXSL001	Sell to the retail customer
Commenced in Part A Year 11 Assessed in Part B Year 12		
C	SITHIND002	Source and use information on the hospitality industry
C	SITHIND003	Use hospitality skills effectively
E	SITHCCC002	Prepare and present simple dishes

SIT20316 Certificate II in Hospitality (Part A)		
Two/Two Year Delivery – Year 11		
Core Elective	Unit Code	UOC Title
Commenced in Part A Year 11 Assessed in Part B Year 12		
C	SITHIND002	Source and use information on the hospitality industry
C	SITHIND003	Use hospitality skills effectively
E	SITHCCC002	Prepare and present simple dishes
Commenced and Assessed in Part B Year 12		
C	BSBWOR203	Work effectively with others
E	SITHFAB004	Prepare and serve non-alcoholic beverages
E	SITHFAB005	Prepare and serve espresso coffee
C	SITHIND003	Use hospitality skills effectively

SIT20316 CERTIFICATE II IN HOSPITALITY



Course Length	2 year delivery (Part A Year 11 or Part B Year 12)
Prerequisites	Part A Year 11 Nil Part B Year 12 Must have completed all Units of Competence from Part A in Year 11
Participants	Year 11 students (Part A) Year 12 students (Part B)
Cost	To be determined

This qualification is a nationally recognised program which reflects the role of individuals who use a defined range of hospitality operational skills. The qualification can provide a pathway to work in various hospitality settings. There is a commitment to the theory, practical and service elements of the qualification to be deemed competent.

Working in a hospitality context the qualification includes:

- Work safety and hygiene practices
- Prepare and present simple dishes and sandwiches
- Serving non-alcoholic beverages
- Serving espresso coffee
- Capture digital images
- Customer service.